

SOCIAL LAB CAPABILITIES MODEL

DELIVERY TEAM ROLES

- STRATEGIC LEAD
- PRODUCT OWNER
- PROJECT MANAGER / SCRUM MASTER
- FINANCE LEAD
- COMMUNICATIONS LEAD
- COMMUNICATIONS SUPPORT
- CONVENING AND RECRUITMENT LEAD
- CONVENING AND RECRUITMENT SUPPORT
- CRM/STAKEHOLDER COORDINATOR
- LOGISTICS COORDINATOR
- KNOWLEDGE MANAGEMENT LEAD
- LEARNING HISTORIAN
- RESEARCHER
- EVALUATION LEAD
- LEARNING DESIGNER
- LAB FACILITATOR
- PROTOTYPING TEAM COACH
- GOVERNANCE BOARD MEMBER

CONVENER TEAM ROLES

- LAB OWNER
- LAB CHAMPIONS
- LAB OPERATIONS LEAD
- GOVERNANCE BOARD MEMBERS
- LAB PARTICIPANT (OPTIONAL)

FUNCTIONAL CAPABILITIES

Functional capabilities are specialist skills required to perform the Delivery Team and Convener Team roles on the Lab.

TECHNICAL CAPABILITIES

Technical capabilities are capabilities which are required for anyone on the Lab Delivery Team. Some technical capabilities will also be required for some of the Convener Team Roles. These are capabilities that can be trained upon joining the team.

- AGILE
- DESIGN
- PROTOTYPING
- IT SYSTEMS
- DOCUMENTATION
- COMMUNICATIONS
- STAKEHOLDER RELATIONS/
CUSTOMER SERVICE

CORE CAPABILITIES

Core capabilities are personal and interpersonal skills required by Delivery and Convener Team members to run the Lab successfully.

- SELF AWARENESS
- COLLABORATION
- CREATIVITY
- POWER AND SYSTEMS

